



Bharat Sanchar Nigam Limited

Consumer Fixed Access

Corporate Office:
Bharat Sanchar Bhawan
Janpath New Delhi

Recognizing the rising expectations and requirements of the customers, BSNL endeavours to harness the rewards of telecom revolution. Towards this, we have redefined the term 'telecom service' by introducing value added services in the form of intelligent network.

This technology makes possible, time and cost effective services, optimized solutions, meeting the exact needs of the customers, in additional business for you.

Fixed Intelligent Network Services

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Note: This Booklet is for reference/information purpose only. For latest information see www.bsnl.co.in

FREE PHONE / TOLL FREE SERVICE

This service is an ideal business promotion tool for business communities who want their customer to call them free of cost. Totally customer oriented organizations can provide information about their products, allow customers to place orders or even register their complaints/suggestions and offer assistance to customers without the user getting charges. Other features are:

1. This service can be taken on any existing telephone line without requiring any additional line.
2. Any user of BSNL telephone network can call FPH/TFS number free of charge.
3. All charges are to be paid by the FPH/ TFS holder (who has taken this service & receives the call – service subscriber).
4. The service subscriber is allotted a FPH/TFS service number (Eleven digits). For one FPH/TFS service number, the subscriber can have many destination numbers.
5. Any subscriber who is willing to become a free phone subscriber outside the cities where the IN switches are installed, the call charges will be as per the national STD tariff.
6. The charges indicated here are FPH service charges and they do not include the normal charges levied for basic telephony service.
7. Billing for the same is separately issued to subscriber on monthly basis, which does not include landline rent & charges on which the TLF/FPH services is taken.
8. Access Code is 1800-XYZ-ABCD where XYZ is 180 / 233/ 345 /425 for IN switches located at Lucknow/Ahmedabad/Kolkata /Bangalore and ABCD is subscriber number.
10. Vanity numbers are available for selection of ABCD on charge basis.

TARIFF:

1. Processing charge for service (Non refundable)	Rs.3000/-	
2. Security deposit (Refundable) (To be reviewed every 6 months)	Initially Rs.10,000/- & to be updated to 2 months average billing	
3. Fixed Monthly Charges for service	Rs.1000/- per month	
4. Call Charges	From Basic/WLL	
Local (Within same SDCA)	Rs.1.20/120 sec	
Intra Circle (Within same circle)	Rs.1.20/60 sec	
Inter Circle	Rs.1.20/60 sec	
	Cellular	
Within LSA	Rs.1.20/60 sec	
Outside LSA	Rs.1.60/60 sec	
National Roaming	Rs.1.60/60 sec	
5. Discount To Free Phone subscriber	Monthly Bill	Discount
(Note: The discount is on non-graded basis)	Upto 10000	Nil
	10001 to 50000	10 %
	50001 to 250000	15 %
	250001 to 500000	20 %
	> 500000	25 %
6. Numbering scheme	1800-XYZ-ABCD	
	where XYZ is 180 / 233/ 345 /425	
7. Charges for any modification in service on request from subscriber	Rs.100/- per modification	
8. Detail billing soft copy (on demand by Sub.) (Per month)	Rs.100/-	
9. Vanity Numbers Charges	One Time	Monthly Payment
Super Premium (Category A)	Rs.10000/-	Rs.1000/-
Premium (Category B)	Rs.7500/-	Rs.750/-
Prime (Category C)	Rs.5000/-	Rs.500/-

NOTE:

1. The processing charge may be waived off for CIC and Corporate customers giving revenue of Rs.1,00,000/- per month from other BSNL services.
2. The fixed monthly charges applicable to FPH/UAN number may be waived off for customers with call revenue of Rs.50,000/- p.m or more from the particular FPH/UAN number.

UNIVERSAL ACCESS NUMBER (UAN)

This service is an ideal business promotion tool for organisations who want their customer to call them but don't want to pay call charges on customers behalf. The service subscriber may not wish to pay any call charges or full call charges for the service. Using this UAN, customer based organizations can provide information about their products, allow customers to place orders or even register their complaints/suggestions and offer assistance to customers without levying any unanticipated financial burden.

The subscriber having this service can be reached nationwide under a unique IN number. The calling user will pay the charges upto SSP as per local / STD rates (to be charged at local exchange) and the called subscriber will pay from SSP up to destination (through detailed billing at SSP). A number of destination numbers can be designated to an UAN number. Other features are:

1. This service can be taken on any existing telephone line without requiring any additional line.
2. Any user in BSNL telephone network can call this number.
3. UAN-Split Charge -The calling party will pay the charges upto SSP as per local/STD rates (to be charged at local exchange) and the called party will pay from SSP up to destination (through detailed billing at SSP).
4. Charges from out of station calls are same as per the existing STD rates in BSNL.
5. Billing for the same is included with landline rent & charges who dials this UAN number.
6. Unit charge/pulse is Rs.1.20.
7. Access Code is 1800-XYZ-ABCD where XYZ is SCP code 180/233/345/425 for IN switches located at Lucknow/Ahmedabad/Kolkata /Bangalore and ABCD is subscriber number.
8. Vanity numbers are available for selection of ABCD on charge basis.

TARIFF:

Particulars	UAN-Full Charge	UAN-Split Charge	
1. Processing charge for service (Nonrefundable)	Rs.5000/-	Rs.3000/-	
2. Security deposit (Refundable) (To be reviewed every 6 months)	N.A	Initially Rs.10,000/- & to be updated to 2 months average billing	
3. Fixed Monthly Charges for service	Rs.3,000/- per month	Rs.1,000/- per month	
4. Call Charges Payable by	Calling Party (Rs./Sec)	Calling Party (Rs./Sec)	Called Party (Rs./Sec)
(I) From Landline/WLL			
(a) Local (Within same SDCA)			
(i) From BSNL/MTNL	30 Sec	Local call charge to PSTN	Free
(ii) From Other Networks	Not Applicable	Not Applicable	1.20/180
(b) Intra Circle (Within same circle)	30 Sec	Local call charge to PSTN	1.20/60
(c) Inter Circle	30 Sec	Local call charge to PSTN	1.60/60
(II) From Cellular			
(a) Within LSA	2.00/60	Local C2F as per plan	1.20/60
(b) Outside LSA	2.00/60	Local C2F as per plan	1.60/60
(c) National Roaming	Prevailing national roaming tariff (calls beyond visited LSA) as per plan	Prevailing national roaming tariff within LSA as per plan	1.60/60
5. Discount To UAN subscriber		Monthly Bill	Discount
Note:		Upto 10000	Nil
(i) The discount is on non-graded basis		10001 to 50000	15 %
(ii) In case of UAN (Split charging)		50001 to 250000	20 %
Excludes local calls		250001 to 500000	25 %
		> 500000	30 %
4. IN Number	1860 XYZ ABCD	1860 XYZ ABCD	
	ABCD - (0001 TO 4999)	ABCD - (5000 TO 9999)	
5. Any modification in service (on demand)	Rs.100/-	Rs.100/-	
6.Detail billing soft copy (Per month) (On demand by subscriber)	Rs.100/-	Rs.100/-	
7. Vanity Numbers Charges	One Time	Monthly Payment	
Super Premium (Category A)	Rs.10000/-	Rs.1000/-	
Premium (Category B)	Rs.7500/-	Rs.750/-	
Prime (Category C)	Rs.5000/-	Rs.500/-	

NOTE: *Rate per MCU is as per applicable plan

VOICE VIRTUAL PRIVATE NETWORK

The Voice VPN service enables the subscribers to establish a private network using public network resources. VPN can be formed with BSNL phone number only. The subscriber's lines connected to different fixed line network switches constitute a Virtual PABX including a number of PABX capabilities such as Private Numbering Plan (PNP), Call Transfer and Call Hold etc. Restrictions on O/G and I/C calls can also be imposed.

ACCESS CODE: 1801-XYZ (XYZ – SCP code)

TARIFF:

The charges for VPN services shall be split in to two parts namely Fixed Plan Charges and Usage charges per minute. The usage charges shall be ON-Net (Within VPN) and OFF-Net (Outside VPN). The OFF-Net charges shall be as per the applicable tariff of BSNL. Following are the VPN tariff in addition to normal rental/plan charges of basic phone DEL in the group.

1. Activation Charge	Rs.1000/-			
2. Minimum Period of hire	One Year			
3. Creation/Deletion/Addition/Modification per no.	Rs.100			
4. Charges for the change of feature (per request)	Rs.100			
5. VPN and Usage Charges	SDCA	LDCA	Circle	All India
(a) Minimum Connections for VPN (PNP)	25	25	25	50
(b) Fixed VPN Charges per month per DEL (In Rs.)	99	149	249	399
(c) ON-Net Charges per minute	Nil	Nil	Nil	Nil
(d) OFF-Net Charges outside VPN (Local, STD, ISD, Cellular and WLL (M))	As per the existing tariff from fixed to other networks			
6. Discount on the OFF-Net Calls of the group (Only on calls) (On graded basis)-				
(a) Below 10000	Nil			
(b) 10001 to 25000	2.5 %			
(c) 25001 to 50000	5 %			
(d) 50001 to 100000	7.5 %			
(e) > 100001	10 %			
Note: No other Corporate Discount scheme will be applicable on the above charges				
7. Charges for the change of feature (per request)	Rs.100/-			
8. Addition/Deletion/Modification of any of the following feature per request per extension				
(i) Exception List (List of numbers not allowed for incoming and outgoing calls) (ii) Barring of off-net calls (Barred from making call outside VPN)				Rs.100/-
(iii) Selected off-net destinations (only selected destinations outside VPN is allowed)				Rs.100/-
(iv) Barring/Opening STD, ISD on number within VPN (Normal STD/ISD opening/barring)				Rs.100/-
(v) Time dependent routing of incoming callsg				Rs.100/-
(vi) Origin dependent routing of incoming calls				Rs.100/-
(vii) Multiple Account Code (Allows users of given VPN group to mark their calls according to business so that company receives a bill, which details cost of communication according to company activities and organization)				Rs.100/-
(viii) Dual Invoicing (Allows to bill calls made by VPN extension either on companies corporate account or on personal account				Rs.1000/- per month

VPN between BSNL fixed and BSNL Cellular Service:

No. Of DELs	Circle VPN		All India VPN	
	25 to 99	100 & above	25 to 99	100 & above
(A) Unlimited VPN between BSNL fixed and BSNL Cellular Service				
Monthly VPN Charges (in Rs)	275	199	399	349
Call charges within VPN	Nil	Nil	Nil	Nil
Call Charges outside VPN	As per existing tariff			
(B)Unlimited VPN between BSNL fixed and BSNL Cellular Service				
Monthly VPN Charges(in Rs)	99	75	199	149
Call charges within VPN	0.20	0.20	0.50	0.50
Call Charges outside VPN	As per existing tariff			
<ul style="list-style-type: none"> In addition to VPN charges, normal fixed charges shall also be levied as applicable to a particular plan. The above package is not applicable to PCOs/DID/ISDN services etc. No discount shall be permissible for calls made outside VPN. All other terms and conditions will remain the same. 				

PREMIUM RATE SERVICE (PRM)

The PRM service will facilitate service providers to offer service like forecast, future, share market, job consultation etc. The service provider is allotted a PRM service number (1867-XYZ- ABCD) by the network operator (BSNL) and that number can be accessed from any point in the network. This is a service that can be accessed by BSNL Prepaid GSM mobile subscribers all over the country on new Intelligent Network platform. For this service, call charges will be at a higher rate i.e. premium rate (these charges will be borne by calling users) and the revenue earned is shared between service provider (receiver of call) and network provider (BSNL). For the same PRM service number, the subscriber can have a number of destination numbers for answering the calls. Other features are:

1. This service can be availed on any existing BSNL telephone and does not require any additional line.
2. Any BSNL Prepaid GSM mobile subscribers can call PRM number.
3. All call charges are paid by the calling user.
4. Roaming prepaid subscribers are barred from accessing PRM service.
5. Minimum period of hire of the service will be one month.
6. Access Code is 1800-XYZ-ABCD where XYZ is SCP code 180/233/345/425 for IN switches located at Lucknow/Ahmedabad/Kolkata/Bangalore and ABCD is subscriber number.
7. Total digit for service is 1867-XYZ-ABCD

TARIFF:

1. Activation Charge	Rs.3000/-
2. Call Charges (payable by calling party)	Rs. 1.20 per unit call
3. Fixed PRM Charges Per Month	Rs.500/-
4. Minimum Hire Period	One Month
3. Any modification, addition, and deletion in time dependent routing, origin dependent routing and all such available features	Rs.100/- per addition/per deletion
4. Pulse duration (Depending upon the premium service Type)	4, 12, 30 & 60 seconds per unit call
5. Call charges	Rs.1.20 per pulse
6. All the other miscellaneous charges including Vanity number	As in case of Free Phone, UAN etc.
7. Revenue share on graded basis to subscriber of Premium Rate Service Monthly billed metered call units (MCUs) to IN subscriber per month	Revenue Share (In Rs.)
(a) Up to 1 Lakh	0.20
(b) 1 to 5 Lakhs	0.30
(c) >5 to 10 Lakhs	0.40
(e) >10 Lakhs	0.50

TELEVOTING SERVICE

Tele voting is a service by which a telephone subscriber can indicate his opinion on any matter by dialing an IN number of the service subscriber followed by a single digit for the opinion. This service is very useful where large number of TV programs are operating incentive schemes to increase/retain their viewers. Service provider can get the choice by calls made by public on per day/per week/per month in percentage. Other features are:

1. This service is available on any existing BSNL telephone line and does not require any additional line.
2. Anyone can call televoting number from BSNL network.
3. Charge for the call is same as the existing Local/STD rates in BSNL.
5. Access Code for Televoting (Pollster Pays) is 1803-424, for Televoting (Voter Pays) is 1861-424 & for Premium Televoting (Voter Pays) is 1862-424.
6. Total digit for Televoting (Pollster Pays) is 1803-424-ABCD, for Televoting (Voter Pays) is 1861-424- ABCD & for Premium Televoting (Voter Pays) is 1862-424-ABCD.
7. Two MCUs will be charged to customers voting on IN No.1862-424-ABCD
8. Vanity numbers are available for selection of ABCD on charge basis.

TARIFF:

Particulars	Televoting- (Pollster Pays)	Televoting- (Voter Pays) 1861-424-ABCD	Televoting- (Voter Pays) 1862-424-ABCD
1. Processing charge for service (Nonrefundable)	Rs.5000/- (Nonrefundable)	Rs.5000/- Nonrefundable)	Rs.5000/- (Nonrefundable)
2. Security Deposit (Refundable) (Amount to be reviewed every 6 months)	Initially Rs.10,000/- & to be updated to 2 months average billing	NA	NA
3. Fixed Monthly charges for service	Rs.1500 per week or Rs.4000 per month	Rs.1500 / week or Rs.4000 / month	Rs.1500 / week or Rs.4000 / month
4. Call Charges	PSTN/WLL /Prepaid / postpaid Mobile	PSTN/WLL & Prepaid / postpaid Mobile	Prepaid / postpaid Mobile
(i) Charge from calling party	N.A	1 unit call per vote	2 unit call per vote
(ii) Charge from Called/IN subs. party	Rs.1.20 per vote	N.A	N.A
5. Discount to televoting subscriber	Votes polled/week	Rate (Rs.) per vote	N.A
	Upto 1 lakh	0.2	N.A
	>1-5 lakhs	0.3	N.A
	>5-10 lakhs	0.4	N.A
	>10 lakhs	0.5	N.A
6. Any modification in service (on demand)	Rs.100/-		
7. Extension of monitoring facility to view the televoting results online	Rs.500 per week. Nil in case weekly votes are >1 lakh		
8. Vanity Numbers Charges	One Time	Monthly Payment	
Super Premium (Category A)	Rs.10000/-	Rs.1000/-	
Premium (Category B)	Rs.7500/-	Rs.750/-	
Prime (Category C)	Rs.5000/-	Rs.500/-	

Revenue Sharing of New IN No. 1861-424-ABCD

Revenue Sharing of New IN No. 1862-424-ABCD

S.No.	Televoting (Voter Pays)		Premium Televoting (Voter Pays)	
	Televotes polled per week	Revenue Share (In Rs.) On graded basis	Televotes polled per week	Revenue Share (In Rs.) On graded basis
1	Upto 1 lakh	0.2/Vote	Upto 1 lakh	Nil
2	>1-5 lakhs	0.3/Vote	>1-5 lakhs	0.45/Vote
3	>5-10 lakhs	0.4/Vote	>5-10 lakhs	0.60/Vote
4	>10 lakhs	0.5/Vote	>10 lakhs	0.75/Vote

ACCOUNT CALLING CARD (ACC)

This service is for those who want to have a permanent account with BSNL. This is similar to India Telephone Card. The main difference from ITC/VCC card is that in 16-digit confidential no. (i.e. password for the use of account and making a call) subscriber can change last four digits any time as per his/her choice just by dialing from any telephone.

Features of ACC card:

1. This service can be used from any existing telephone line.
2. Any BSNL user (bphone, WLL & Cellone) in the telephone network can use this number to make a call.
3. **Access code for ACC service is 1804XYZ (XYZ - SCP code) and then follows as per announcement.**

TARIFF:

1. ACC Tariff for new IN Platform:
2. Activation Charge: Rs.100
3. Minimum Amount: Rs.5510 (Including Service Tax), Talk Value: Rs.5000
4. Minimum additional Top Up: Rs.1102 (Including Service Tax), Talk Value: Rs.1000
5. Validity Period: One Year
6. MCU Rate: Rs.1.10
7. Usage Charges: As per ITC Tariff
8. For every additional amount of Rs.5000/-, additional validity shall be available subject to a maximum of one year.
9. No activation for amount of subscription of Rs.10000 or above.
10. The following will be additional talk time:

Amount of ACC Usage (Rs.)	Additional Talk Time in %
Up to Rs.10000	5 %
Rs.10001 to Rs.50000	10 %
Rs.50001 to Rs.100000	15 %
> Rs.100000	20 %

UNIVERSAL PERSONAL NUMBER (UPN)

A subscriber to this service can receive or make calls using his Universal Personal Number from any BSNL phone. The subscriber will be given some management codes and password. Using that he can convert/reconvert any BSNL phone into his Universal Personal Number. All the calls made by subscriber using his UPN will be billed at his UPN by the IN Platform. The subscriber will be able to get all his calls incoming on the UPN number anywhere in India.

Access Code for UPN is 1808-XYZ (XYZ – SCP code)

1. Initial and Miscellaneous Charges:

Item	Charges (In Rs.)
Activation Charge	Rs.100
Fixed Monthly Charges	Rs.25 (The service can be offered free to existing fixed line customers whose average monthly bill is Rs.1000 or more)
Minimum Hire Period	Three Months
ARD/Security Deposit	Rs.2000 (Not to be taken if fixed line security is available)
White List: UPN subscriber can select numbers from where incoming calls can be allowed	Rs.100 Per addition/Per deletion
Grey List: UPN Subscriber can select numbers from where incoming calls are not admissible	Rs.100 Per addition/Per deletion

2. Usage Call Charges:

Type	Call Charges to UPN Subscriber		Call Charges to Calling Party
	When UPN receive calls	When UPN makes calls	Call Charges to Calling Party
UPN in Reg. LDCA & Calling party also in Reg. LDCA	No Charge	As per ITC Table (From Origination to Destination)	As per ITC Table (From Origination to Destination)
UPN in Reg. LDCA & Calling party outside Reg. LDCA	No Charges		
UPN outside Reg. LDCA & Calling party in Reg. LDCA	Rs.1.00 per 60 Sec pulse		
UPN outside Reg. LDCA & Calling party also outside Reg. LDCA	Rs.2.00 per 60 Sec pulse		

UNIVERSAL INDIA TELEPHONE CARD (UNIVERSAL ITC)

Universal ITC or Virtual Card Calling (VCC) card uses IN services by which subscriber can make calls from any BSNL landline/mobile to any destination number and have the cost of these charged to the account of particular Universal ITC, without any charge on calling or called line. This service is available from local PCO also. With the help of this card STD/ISD calls can also be made from the telephone with STD/ISD barred. Universal ITC card purchased in one city can be used in any other city from BSNL/MTNL network.

Access code: 1802-XYZ (XYZ given on ITC card).

1. Card Details:							
MRP (in Rs.) in all states		20	55	110	300	550	1100
Usage period after first use, i.e. Validity (in Days)		10	30	60	90	120	180
Service Tax + education Cess applicable except in J&K State (in Rs.)		1.87	5.14	10.27	28.01	51.36	102.72
Expiry Period (Shelf life in months)		18	18	18	18	18	18
Card Value and Talk Value (in Rs.)							
A. For Cards to be sold in states other than J&K							
Card Value		18.13	49.86	99.73	271.99	498.64	997.28
Talk Value		16	47	100	281	520	1050
B. For Cards to be sold in J&K state							
Card Value		20	55	110	300	550	1100
Talk Value		18	52	110	310	574	1158
2. Local & STD tariff in paisa per second:							
Fixed to Fixed		1	1	1	1	1	1
Fixed to Mobile(10 digit)		1	1	1	1	1	1
Mobile to Fixed		1	1	1	1	1	1
Mobile to Mobile(10 digit)		1	1	1	1	1	1
3. ISD Tariff in paisa per second:							
Region							
GULF	Kuwait	11	11	11	11	11	11
	Bahrain	11	11	11	11	11	11
	UAE	12	12	12	12	12	12
	Oman	18	18	18	18	18	18
	Qatar	13	13	13	13	13	13
	Saudi Arabia	11	11	11	11	11	11
US / CANADA / UK	Yemen	11	11	11	11	11	11
	US	6	6	6	6	6	6
	Canada	6	6	6	6	6	6
SEA	UK	13	13	13	13	13	13
	Singapore	6	6	6	6	6	6
	Thailand	6	6	6	6	6	6
	Malaysia	6	6	6	6	6	6
	Indonasia	6	6	6	6	6	6
SAARC	HongKong	6	6	6	6	6	6
	Sri Lanka	14	14	14	14	14	14
	Bangladesh	14	14	14	14	14	14
	Bhutan	14	14	14	14	14	14
	Maldives	45	45	45	45	45	45
	Nepal	14	14	14	14	14	14
Other	Pakistan	14	14	14	14	14	14
	France	14	14	14	14	14	14
	Russia	14	14	14	14	14	14
	Other Europe	14	14	14	14	14	14
	Australia	13	13	13	13	13	13
	Newzealand	13	13	13	13	13	13
All other	17	17	17	17	17	17	
*Fixed means wireline/FWT/WLL(other than 10 digit)							

PREPAID (FLPP SERVICE) OVER POSTPAID LANDLINE

This service can be offered on any landline in any post-paid plans subject to technical feasibility. The service shall get activated as soon as the customer activates the account with the help of Retail Account Card for the service. The tariff over post-paid service is as under

Retail Account Card Profiles for Prepaid facility over Postpaid landline

S.No.	Particulars	Retail Prepaid
1.	One time activation charge	Rs.100/-
2.	Service Tax + Education Cess @ 10.30 %	Rs.10.30
3.	Sale Value of Card	Rs.110.00
4.	Talk Value	Rs.90
5.	Validity of Account Card	60 days
6.	Unit Rate	Rs.1.20

Recharge Coupons

S.No.	Card Value (In Rs)	100	200	500
1.	Talk Value	120	240	600
2.	Service Tax + Education Cess @ 10.30 %	10.30	20.60	51.50
3.	Sale Value including service tax (In Rs.)	110	221	552
4.	Validity (Days)	90	120	150
5.	Grace Period (Days)	7	7	7
6.	MCU Rate (In Rs.)	1.20	1.20	1.20

Call Tariff

Calls from FLPP over PostPaid Landline	Pulse (Seconds)			
	BSNL Network		Other Network	
	Fixed Line /WLL (except 10 digit nos.)	Cellular/WLL (10 digit nos.)	Fixed Line /WLL (except 10 digit nos.)	Cellular/WLL (10 digit nos.)
Local & Intra Circle Calls				
Local & Intra Up to 50 Kms	180	120	180	60
Intra Circle Calls > 50 Kms	120	120	120	60
Inter Circle Calls				
0-50 Kms	120	60	120	60
>50 Kms	120	60	120	60

FIXED LANDLINE PREPAID (FLPP) PCO

1. FLPP Local/STD/ISD PCO Call Charges:

Type of Call	Unit Rate (Incl. S.T)	Pulse (Seconds)			
		BSNL Network		Other Network	
		Fixed Line /WLL	Cellular	Fixed Line	Cellular/WLL
Local & Intra Circle Calls					
Local & Intra Up to 50 Kms	Rs.1.00	90	60	60	60
Intra Circle Calls > 50 Kms	Rs.1.00	60	60	60	60
Inter Circle Calls					
0-50 Kms	Rs.1.00	30	30	30	30
>50 Kms	Rs.1.00	30	30	30	30
ISD Calls					
Name of countries					Pulse (Seconds)
(a) USA, Canada, UK, Srilanka					6
(b) Europe (other than UK), Singapore, Indonesia, Hongkong, Kuwait, Bahrain, UAE, Oman & Qatar					5
(c) Rest of World					4

2. Account card, Recharge Coupons Value, Validity and Net Sale Price (w.e.f 15/12/2007):

Card Value	Account Card	Recharge Coupons								Validity Coupon
		300	500	1000	3500	5000	10000	3000	9000	
Card Value (Rs.)	300	300	500	1000	3500	5000	10000	3000	9000	150
Validity (In Days)	7	15	30	45	45	45	60	45	100	20
Talk Value (Rs.)	200	300	500	1000	3500	5000	10000	3000	9000	Nil
Ser. Tax (10.30%) (Rs.)	28	28	47	93	327	467	934	280	840	14
% of Comm.	N.A	32	33.5	36	38	40	42.5	36.5	38	Nil
Comm. Amount (Rs.)	N.A	87	152	327	1206	1813	3853	993	3100	Nil
Net Sale Price* (Rs.)	300	213	348	673	2294	3187	6147	2007	5900	150
MCU Rate (ST Included)	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00

*** Net Sale price of all recharge coupons is inclusive of service Tax & Education Cess and Higher education cess.**

- Commission will be paid upfront i.e. net amount after deducting commission will be charged at the time of sale of the recharge coupon.
- These PCO cards will be sold from the BSNL Customer Center only.
- Uniform Grace period of 7 days is allowed for all value of cards. However no additional grace period is allowed. No outgoing call is allowed during the grace period. The unutilized balance amount in the previous card can be carried forward in case of renewal within the grace period, thereafter it shall lapse.
- The Service charges as applicable in the present regime of Post paid STD PCO shall continue.
- The Security Deposit already given by the PCO holder should be refunded after three months of migration to Prepaid PCO. The refund may be in terms of cash after 3 months of migration to take care of accounting issue.
- The Top Up cards in Pre-Paid PCOs (FLPP PCO) are not permissible.
- The shelf life for account card will be of 5 years and of recharge coupons will be of 3 years.
- All the prevailing instructions/guidelines issued by corporate office for post paid STD PCOs/Local PCOs will be applicable for universal PCOs (FLPP account) also.